



EXPERT CONSULTANT

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- Chicago, IL

## **EDUCATION / CERTIFICATION**

Bachelor of Science, CLS
Northern Illinois University

Master of Science,
Organizational Leadership
University of South Dakota

Medical Laboratory Scientist, MLS (ASCP)

American Society for Clinical Pathology

Lean Six Sigma Green Belt Motorola Solutions

## CONSULTING

Bluestein Attorneys: Expert Legal Consultant (2023)

McGowan, Hood, Felder & Phillips, LLC: Expert Legal Consultant (2022)

Kearney Consulting: Large Healthcare System -Laboratory Capacity Analysis 2021-2022)



## Summary

Elana is a Clinical Laboratory expert with 15 years of progressive clinical laboratory leadership and operations experience. She has extensive experience in running and optimizing laboratory operations in Ambulatory (Medical Group/Physician Office), Point of Care, Reference Lab, Community Hospital and Academic settings. She utilizes lean and operational tools to determine proper staffing, testing and test menu offerings as well as optimize workflows and other inter-departmental processes. She has expertise as a certified CAP inspector as well as in CLIA regulations and document control requirements. She also has extensive business operations experience including cost/ROI analysis for new instrumentation, strategic planning and budgeting for capital equipment and service line growth, labor forecasting, and new site planning and implementation. Laboratory quality experience includes implementation of quality management system, event reporting/tracking, root cause analysis, process improvement and implementation, auditing and metrics.

## **Highlights**

- Continual Improvement: Gemba walks and kaizen events for
- Implementation/Validation of Point of Care Testing Plans
- CAP Inspector
- Implementation of large automation systems / Project Management
- Space planning, construction of new laboratory space
- FQHC Laboratory Operations
- Cancer Center Laboratories
- Core Laboratory Operations
- Staffing Analysis for new and existing laboratories and departments
- Phlebotomy productivity and operations
- Optimization of send-out/referral laboratory test menu
- Cost Saving initiatives
- Hands-on experience with Core Laboratory Testing, Chemistry,
   Hematology, Coagulation, Immunology and Microbiology